

# Nouvelle Hybrid Flooring Care & Maintenance

Nouvelle Hybrid Flooring brings you durable, sophisticated and impressive flooring, but taking care of them to preserve their magnificent finish and quality presence is a must. By following a few simple care and maintenance guidelines, your floor will continue to be a timeless of beauty for years to come.

## Prevention

- Installing good quality mats both inside and outside of external doors, mats should be as large as possible and able to remove both grit and moisture.
- Remove your shoes whenever possible, this will help reduce the amount of dirt brought into the property and impact damage from stilettos.
- In high traffic areas, such as entrance halls and kitchens, the use of mats is recommended to give added protection.
- All furniture should have felt pads fitted to the base of legs or on other areas in contact with the floor to avoid scratches. On heavy furniture felt backed castors can be used if required.
- Avoid using wheeled chairs i.e. office furniture or ensure that a large good quality office mat is used to prevent indentations in the floor.
- Rubber based items e.g. the backing for matting, castors under furniture and rubber tipped furniture feet should not be in direct contact with the floor.
- Wipe up all spillage immediately.

## Cleaning

- Dry cleaning of the floor should be carried out regularly to remove loose dirt, grit and dust. Use a dusting pad or soft broom. If vacuum cleaning, the cleaning head must have a soft brush so as to not damage the floor.
- Use a spray mop with Australian Select Timbers floor cleaner kit to clean the floor surface when required, dry clean the floor first. Spray the surface sparingly with Floor Cleaner and clean using the microfiber cleaning pad, rinse the mop pad regularly in clean water and replace when dirty.
- Damp mopping is allowed for our Nouvelle Hybrid Flooring, use AST floor cleaner kit and water to remove the stains, dirt, footprints and any other marks.
- Pull the mop back towards you and wipe in the lengthways directions of the floors, make the zigzag movements across the floor.

## Avoid the following

- Pulling or pushing furniture or other objects across the floor.
- Using an abrasive cleaning materials or harsh detergents / household cleaners on the floor. Using these cleaning methods / materials will harm the surface of the floor and may cause physical damage to the boards.
- Polishing, waxing, oiling and sanding the floor.